

229.0 Williston State College

IT Plan Version: B 1

Goals and Objectives

Goal: 1 Computer Support

Provide staff and students with the support necessary to use technology efficiently and effectively with a minimum amount of frustration and delay.

Objectives	Timeframe	Accomplishments/Status
1 Implement a desktop hardware and software replacement cycle that ensures that all personnel has a computer and software that meets currently supported standards.	Ongoing	
2 Provide a budget and funding to ensure all personnel receive adequate technology training	Ongoing	
3 Implement an imaging software program for lab computers	99-01	
4 Examine the need for additional FTE to support technology use by personnel and students.	99-01	
5 Help desk with trained staff	Ongoing	

Goal: 2 Network

Give students and employees access to online resources by providing highly reliable network access to all campus facilities

Objectives	Timeframe	Accomplishments/Status
1 Upgrade backbone network to maintain high speed	Ongoing	
2 Update email system	Ongoing	
3 Internet access/email from offcampus with help from HECN	Ongoing	

Goal: 3 Telephone

Provide reliable, affordable telephone services to students and employees

Objectives	Timeframe	Accomplishments/Status
1 Upgrade current telephone system to include voice messaging	Ongoing	
2 Implement phone system with voice and data over IP	Ongoing	

Goal: 4 Administrative/Student Services

Provide secure, convenient access to student and administrative information and services.

Objectives	Timeframe	Accomplishments/Status
1 Examine the need for a campus programmer.	99-01	

Goal: 5 Academic-teaching and learning

Increase the availability and quality of online course offerings

Objectives	Timeframe	Accomplishments/Status
1 Implement area and equipment for instructors to video tape lectures	99-01	
2 Develop Distance Education	Ongoing	

North Dakota Statewide Information Technology Plan 2000 - Agency Plan Summaries

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Goal: 5 Continued....

Objectives

- 3 Implement software, hardware and training necessary to support the development of multimedia web page components to deliver rich and interesting course content.
- 4 Multi-media units in each classroom
- 5 Plug and play classroom media
- 6 Computer Lab

Timeframe

01-03

99-01

99-01

Ongoing

Accomplishments/Status

Goal: 6 Academic- research, teaching and learning

Partner with the business, medical and education community to provide course offerings, facilities and programs which meet their need.

Objectives

- 1 Meet with business leaders on a regular basis to identify local economic development opportunities. Provide course offerings, facilities and programs as required to meet the needs of local businesses.
- 2 Partner with others to provide economic development opportunities in the region.

Timeframe

Ongoing

Ongoing

Accomplishments/Status

Activity	Priority	Activity Type	Start Date	End Date		99-01	01-03	03-05
1	Computer Support	1	Maintenance/Base	Ongoing				
This activity encompasses campus support for computer labs, distance education, web page implementation and timely updates					IT PLAN ESTIMATED COST	\$312,061	\$282,484	\$315,000
					BASE BUDGET REQUEST		\$282,484	
					OPTIONAL BUDGET REQUEST		\$75,000	
					BUDGET NONAPPROPRIATED		\$0	
Activity	Priority	Activity Type	Start Date	End Date		99-01	01-03	03-05
2	Network	2	Maintenance/Base	Ongoing				
Upgrade switches and hubs. Allow 100 m to 1g capacity to maintain high speed for academic and administrative activities.					IT PLAN ESTIMATED COST	\$10,000	\$25,000	\$10,000
					BASE BUDGET REQUEST		\$25,000	
					OPTIONAL BUDGET REQUEST		\$0	
					BUDGET NONAPPROPRIATED		\$0	

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Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
3 Telephone	3	Maintenance/Base	Ongoing					
New Voice Mail Telephone System				IT PLAN ESTIMATED COST	\$66,277	\$103,750	\$70,000	
Changing from the existing centrex to a new system that will allow voice messaging and include voice and data over IP				BASE BUDGET REQUEST		\$103,750		
				OPTIONAL BUDGET REQUEST		\$0		
				BUDGET NONAPPROPRIATED		\$0		
Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
4 Admin/StudentService	5	Maintenance/Base	Ongoing					
A programmer to assist administrative computing functions in working with HECN North and HECN South.				IT PLAN ESTIMATED COST	\$53,231	\$98,013	\$100,953	
				BASE BUDGET REQUEST		\$50,013		
				OPTIONAL BUDGET REQUEST		\$0		
				BUDGET NONAPPROPRIATED		\$0		
Activity	Priority	Activity Type	Start Date	End Date	99-01	01-03	03-05	
5 Academic	4	Maintenance/Base	Ongoing					
Maintain and update instructional computer labs. Develop internal plan for timely rotation and implementation of new technologies.				IT PLAN ESTIMATED COST	\$30,000	\$30,000	\$30,000	
				BASE BUDGET REQUEST		\$0		
				OPTIONAL BUDGET REQUEST		\$0		
				BUDGET NONAPPROPRIATED		\$30,000		
Total Agency					IT PLAN ESTIMATED COST	\$471,569	\$539,247	\$525,953
					BASE BUDGET REQUEST		\$461,247	
					OPTIONAL BUDGET REQUEST		\$75,000	
					BUDGET NONAPPROPRIATED		\$30,000	